



**Key Words:**

**Dynamic Disk – Restore from a Shadow Protect Image**

**Situation:**

After the restore the server presents a black screen with a blinking cursor at the top left hand corner and does nothing else

**Solution:**

The easiest way to fix this issue is to boot from your server CD and at the first screen select R for Recovery Console – then after you log in perform the following “fixboot C:” and the “fixmbr” then reboot and allow the server to boot normally. The disk will now be a basic disk and if the Dynamic Mirror is required you will have to make the disk dynamic again and recreate the mirror. Please bear in mind that the restore to different hardware will still need to be dealt with using the “HiddenDevice” KB article as a guide.

**Technical Information:**

Shadow Protect does not backup the hidden partition at the end of a Dynamic Disk and therefore restores the disk as a basic disk.

**Additional information about the cause of this error**

NA